

Intraoral Software

User Manual



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1. General Information

1.1. Indication for use

Intraoral Software is indicated to acquire radiological images to be stored, visualized and manipulated for evaluation and analysis by dentists. The software should be used only in hospital environments, radiology clinics, dental offices and handled by qualified and trained professionals.

1.2. Contra Indication

Not known.

1.3. Safety Instructions

- Please read this manual before use.
- Intraoral Software safety regulations and guidelines must be installed and used following the purposes specified in the manual.
- It is recommended that a dedicated computer be used for the server of this software. Any other hardware and software devices that are unnecessary to use must be removed or disabled.
- It is recommended that the computer used by the software have real-time protection of viruses and active firewalls. Action of viruses and malicious programs can irreversibly damage data systems.
- The operator is responsible for backup policy and protection measures to prevent data loss and corruption.
- The software must be operated by qualified and trained professionals.
- Always observe the messages and warnings of the software to detect early any problem.

- To avoid accidental changes of the patient's examinations, the top bar shows the patient's information, where the patient's full name will always remain visible to the operator. Always check if the running exam belongs to the patient indicated.
- The software uses the date and time of the operating system installed on the computer as a date and time reference. If the operating system date and time are incorrect, the date and time of scan scans saved at the time of the exam is performed are incorrect. For this reason, the date and time of your computer's operating system should be checked periodically.
- The diagnosis and calculations generated by the software depend on the external capture devices, and the operator is responsible for proving their information, performing the procedures correctly, validating calculations and diagnosing based on the data generated by the software.

2. Product

2.1 Accessories

Open the outer packaging to access and check the available accessories.



Support
Disposable plastic protection

2.2 symbology

	I I I I I I I I I I I I I I I I I I I
ī	Instructions for operations
CE	Follow the instructions for use
644	Maker
	Date of manufacture
REF	Reference number
SN	Serial number
	General warning symbol
Ť	Stay away from moisture
Ţ	Fragile
<u><u>†</u>†</u>	This side up
*	Stay away from sunlight
<i>%</i>	Air humidity limits
\$ •\$	Atmospheric pressure limits
1	Temperature limits

3. Software installation

3.1. Software requirements

For the correct use of Intraoral Software, the following software must be installed on your computer.

- .Net Framework 4.7.2 Runtime: Is a managed execution environment for Windows that provides a variety of services and features for your running applications.
- Visual C++ Redistributable Packages 2015 2019: Install software libraries that are required to run C++ applications that are built using Visual Studio 2015-2019.
- PostgreSQL 10.5: is a POSTGRES-based object-relational database management system. It supports a large part of the SQL standard and offers many modern features, including complex queries, foreign keys, encryption, upgradeable views, transactional integrity, and multiple version concurrency control.

3.2. Hardware requirements

As this software is not computer equipped, during the installation of this product, customers need to provide a laptop or computer. The specific performance requirements of the computer are as follows:

Operating system	Microsoft Windows 7 SP1 32 or 64-bit Microsoft Windows 8 and 8.1 64-bit Microsoft Windows 10 64-bit Microsoft Windows 11 64-bit
CPU	Intel Core i5-2520M 2.5 GHz or higher
RAM	4 GB or higher
Free disk memory space	Minimum 1GB
Monitor	1024x768
USB port	Minimum one free USB 2.0 or 3.0 port

3.3. Cyber Security

- Internet: Intraoral Software only requires Internet access at the time of license activation, when sending exams by email, and to the cloud sharing service.
- Security: It is necessary to use antivirus and/or firewall use for adequate protection against viruses, malware, and intrusions. Security software should be an effective version that can ensure the security of the computer system.
- Data interface and transfer protocol: USB2.0.
- Data format: JPEG, PNG, BMP, DICOM, JPG and TIFF.
- Access control:

- Software access: The software requires login credentials to start, operators can open the software only after entering the correct username and password.
- Encryption: The software is encrypted and linked with Intraoral Digital Image Sensor. Only when the license file and sensor calibration file are included, the user can use the software normally.

3.4 Sensor installation

3.4.1 Connecting the sensor

Insert the sensor into the USB input port of a desktop or laptop device.



3.4.2 Fixation

Secure the stand in a convenient location near the computer that will use the sensor for housing and protection.





3.5 Software Installation

Double click on the executable "setupIntraoralInstaller1000b22072022" to start the installer.



Select the installation language.

Seleccione	e el Idioma de la Instalación	×
	Seleccione el idioma a utilizar durante la instalación:	
	Español	~
	Aceptar Cancelar	•
Click "Next" in the Welcome messag	е.	
Instalar - Intraoral App		- 🗆 X
	Bienvenido al asistente instalación de Intraora	e de al App
	Este programa instalará Intraoral App ve sistema.	ersión 1.0.0.2 en su
	Se recomienda cerrar todas las demás ap continuar.	plicaciones antes de
	Haga dic en Siguiente para continuar o e de la instalación.	n Cancelar para salir
	Siguier	ite > Cancelar

Read and understand the end-user license agreement and if accepted, select the "I accept agreement " option and click "Next".

	Instalar - Intraoral App — 🗆 🗙
	Acuerdo de Licencia
	Es importante que lea la siguiente información antes de continuar.
	Por favor, lea el siguiente acuerdo de licencia. Debe aceptar las dáusulas de este acuerdo antes de continuar con la instalación.
	End User License Agreement
	ACCEPTANCE OF TERMS & CONDITIONS These general terms and conditions of use apply to the services provided SONZ SHANGHAI TRADING CO., LTD., established in Room 102, Building 16 N° 235 Sanlin Road, Pudong New Area, 200124, Shanghai, China. It is very important that You know our policies, which is why we recommend that you carefully read the terms and conditions of use, *
	Acepto el acuerdo
	○ No acepto el acuerdo
	< Atrás Siguiente > Cancelar
Review the	installation directory and click "Next."
	🗧 Instalar - Intraoral App 🦳 🖂 🗙
	Seleccione la Carpeta de Destino ¿Dónde debe instalarse Intraoral App?
	El programa instalará Intraoral App en la siguiente carpeta. Para continuar, haga dic en Siguiente. Si desea seleccionar una carpeta diferente, haga dic en Examinar.
	C:\Program Files (x86)\Intraoral Software\Intraoral App Examinar
	Se requieren al menos 1.234.6 MB de espacio libre en el disco
	< Atrás Siguiente > Cancelar

NOTE: It is not possible to change the installation directory.

Select to create an icon on the Desktop and click "Next."

	S- F	l programa de instalación	creará los accesos dire	ectos del prog	rama (en la	
	si	iguiente carpeta del Men	ú Inicio.	Lettos del prog	ana		
	Para contin dic en Exar	nuar, haga clic en Siguier minar.	ite. <mark>Si d</mark> esea selecciona	ir una carpeta	distin	ta, haga	
	Intraoral A	Арр			Exar	ninar	Í
	□ No crea	ar una carpeta en el Men	ú Inicio				
	□ No crea	ar una carpeta en el Men	ú Inicio < Atrás	Siguiente	>	Cance	elar
	□ No crea	ar una carpeta en el Men	ú Inicio < Atrás	Siguiente	>	Cance	elar
eview the in	□ No crea	ar una carpeta en el Men nd click "Install".	ú Inicio < Atrás	Siguiente	>	Cance	elar
eview the in	□ No crea	ar una carpeta en el Men nd click "Install". raoral App	ú Inicio < Atrás	Siguiente	>	Cance	elar ×
eview the in	No crea	ar una carpeta en el Men nd click "Install". raoral App nstalar	ú Inicio < Atrás	Siguiente	>	Cance	elar >

Carpeta de Destino: C:\Program Files (x86)\Intraoral S	oftware\Intraoral App
Carpeta del Menú Inicio: Intraoral App	
Tareas Adicionales: Iconos adicionales: Crear un icono en el escritorio	

Wait for the full installation to end. This operation may take few minutes.

Instalando			
Por favor, espere mientras se instala Intraoral App en su sistema.		25	
Extrayendo archivos			
C:\Program Files (x86)\Intraoral Software\Intraoral App\Wewtonso	ft.Json.dl	I	
			1
		Canc	elar
	(.		1
Instalar - Intraoral App			
Instalar - Intraoral App Instalando			
Instalar - Intraoral App Instalando Por favor, espere mientras se instala Intraoral App en su sistema.		88	
Instalar - Intraoral App Instalando Por favor, espere mientras se instala Intraoral App en su sistema. Instalación)		
Instalar - Intraoral App Instalando Por favor, espere mientras se instala Intraoral App en su sistema. Instalación Instalando	~		
Instalar - Intraoral App Instalando Por favor, espere mientras se instala Intraoral App en su sistema. Instalación Instalando Creando el directorio[]de_modules\@babel\types\ib\asser		ated	

Select Yes, to restart your computer now, or no, to restart it later.

Click "Finish" to conclude the installation.



Para completar la instalación de Intraoral App, su sistema debe reiniciarse. ¿Desea reiniciarlo ahora?

Finalizar

Sí, deseo reiniciar el sistema ahora

○ No, reiniciaré el sistema más tarde



4.1. Open the software

Double-click the software shortcut on the desktop.



4.2. Activate the software

Plug the Intraoral Sensor into your computer's USB, wait for green indicator and its serial number confirmation, then fill in the form fields with clinic data. Click "Confirm" to activate the license.



If the license is activated, the message "License was installed successfully" appears. Click OK.



Software will automatically reboot.

4.3. Login

The login interface below is displayed every time the software starts.

Sign in with your credentials (user and password) and click "Log in".



4.4. Patient search

After completing the user's login, the software enters the search for patients:







Item	Description		
1	 Patient Information: Basic information of the current patient selected by the user: Patient photo, when there is. Patient's first and last name. Gender and age (Years and months). 		
	Menu to create, edit, delete patients and acquire intraoral examination.		
	• +	New patient.	
2	• /	Edit patient.	
	ή _æ	Delete patient.	
	Ť.	Acquire intraoral examination.	
	Software settings menu:		
3	\$	Open settings menu.	
-		Change user interface between dark and light theme.	

	1	Open settings tools menu.	
4	Log out.		
	Exam manipu	lation toolbar.	
	o	Compare up to four tests.	
	DG	Open template preview.	
	Ф	Import exams.	
	ᠿ	Export exams.	
5	Ŵ	Delete tests.	
	W.	Edit up to four exams.	
	ť	View the impression of exams.	
	di l	Generate report report.	
		Export exams to DICOM server.	
6	List of examinations of the selected patient organized in chronological order from the most recent to the least recent.		
7	List of registe	ered patients.	
8	Patient search Text Last Clean	n filters by: of first and last name. seen. · list.	



Item Description Photo of the patient to be registered. 1 Take a picture of the patient on webcam. 2 Patient registration form. Required fields: Name (*). Last name(*). 3 ID (*). Gender (*): Male, Female or Other. • Date of birth (*).

4.5. Create and edit patients

17

4	Coi
5	Imp

onfirm or cancel registration.

nport patient photo.

Click the button **Example** to edit a patient. The form fields and the patient's photo will be filled in with the information recorded in the database.

	K			\otimes
	Ð	\``@		
First Name(*) Tullio		L ast Name(' Souza	*)	
ID(*)			Birthdate(*)	
00	Male		13/11/1989	
Full Address				
Phone	Mobile Phone		E-mail	
Dentist		Health Insu	rance	
Comments				
		S Ca	ancel	Confirm

4.6. Acquire and edit exams

Click the button to start acquiring exams.

Connect the intraoral sensor to the COMPUTER's USB port.

Select the exposure parameters (time and kV) on the X-ray emitter and shoot to perform the image acquisition. The following interface should appear.







Item	Description							
1	Sensor connection	ensor connection status:						
		The sensor is not plugged into your computer's USB port.						
		The sensor is not calibrated.						
		The software is connecting with the sensor.						
		The sensor has been recognized by the software and is ready to acquire images.						
2	Exam export tools menu.							
	DIQ TEMPLATE	 u to change the type of acquisition template: An image. Full mouth series with 18 acquisitions. Full mouth series with 14 acquisitions. Full mouth series with 10 acquisitions. Bitewing. 						
	Change the exam editing layout: • Layout 1x1: An image. • 1x2 layout: two images in a row, two columns. • 2x1 layout: two images in two rows, one column. • 2x2 layout: four images in two rows, two columns.							

	ſŀ	Open scan print preview interface.
	đ	Export scan to disk.
	Ê	Export exam to the cloud sharing service.
	\boxtimes	Export exam by email.
	I	Export exam to registered DICOM server.
	di la	Open report view of the report.
	60	Save scan to database.
	₽+	Return to the patient search interface.
3	Set the numb	er of captures in sequence.
	(\bullet)	Increase the number of catches.
	•	Decrease the number of catches.
	\bigcirc	Number of catches remaining.
4	Odontogram	Click on the teeth corresponding to the acquired exam

	Uncheck All	Clear all selected teeth.			
	Permanent Deci	iduous Show permanent dentition.			
	Permanent Deci	duous Show deciduous dentition.			
	18 17 16 15 14 13 12 11 21 22 23 2 1 1 1 1 1 1 1 1 1 22 23 2 1	 24 25 26 27 28 Select the anatomical region you want by clicking the button corresponding to the teeth on the odontogram. The numbers of the selected teeth are displayed in the exposure window (according to the odontogram defined) 			
5	Measurement and Annota	ition tools.			
	Ŵ	Delete all notes.			
	•	Select color from the measurement and annotation tool.			
	1 v	Select thickness of the measurement and annotation tool.			
	£?	Simple measurement Performs a measurement between two points in the exam.			
		Multiple measurement Performs distance measurement of multiple points in the image.			
	Ĺ	Angular measurement Performs three-point angular measurement in the image.			
		Rectangle Inserts a rectangle into the image.			
	Ellipse Inserts an ellipse into the image.				
	/	Straight Inserts a line into the image.			

	/	Arrow Inserts an arrow into the image.				
	2	Freehand drawing Inserts a freehand drawing into the image.				
	*	Asterisk Inserts an asterisk into the image.				
	Г	Memo Inserts a memo with predefined texts in the image.				
	Distance calib	pration tools.				
	¢	Distance calibration Performs distance calibration on the image.				
		Mark two points from a known distance in the image and type the value in millimeters of that distance. Enter the calibration name and click "Ok". Annotation Tools Calibration Annotation				
	Implante	Select an existing calibration for the exam.				
	Ē	Delete calibration selected.				
	List of measurement and annotation tools inserted, containing the type, color and description.					
	$ \begin{array}{c cccc} & & & & & & & \\ \hline & & & & & \\ \hline & & & &$					
6	Image processing filters.					
	Contrast Adjust the contrast level of the exam from -99 to 99.					
	Brightness					

	Adjust the brightness level of the exam from -99 to 99.					
5	Gamma Adjust the exam gamma correction from -99 to 99.					
V	Sharpen Adjust the sharpness of the exam with intensity 0 to 7.					
	Denoise Remove noise on the exam with intensity 0 to 3.					
Ļ	Emboss Apply self-relief filter with int	ensity from 0 to 3.				
Histogram.						
		Histogram Graph The number of tones occurring throughout the image. The horizontal axis represents the values of the tones, where the left side represents pixels with low values (black areas or shadows), the right side represents those with high values (highlights or light areas). To adjust the minimum and maximum levels, drag the respective sliders. Setting the minimum level makes dark tones darker. On the other hand, adjusting the maximum level makes the lighter tones lighter.				
	Grayscale	 Pseudo colorization Grayscale images are mapped to a new map color to improve the viewing of regions with the same contrast. The available pseudo colorization filters are: Grayscale. Negative. HSV. Map of warm colors. Film. 				
C	III Equalize	Histogram equalization Equalizes the grayscale scans in the				



	i	Add bookmark.
	à III	Add numeric marker.
	E	Align text to the left.
		Center text.
	III	Align text to the right.
		Justify text.
	Arial 🔻	Select the font type.
	12 -	Select the font size.
	List of patient exams:	
	は、 Intraoral Panoramica	Teleradiografia Fotografia Outros Image: State of the
	Filter the tests to be show photography and others). Double-click on the exam	n by category (Intraoral, panoramic, teleradiograph, n to show it in the acquisition area.
8	Exam acquisition area: si Exam manipulation tools	te intended to show the exam purchased and being worked.
	€	Zoom in.
	$\overline{\mathbf{Q}}$	Zoom out.
	Q	Magnifying glass.
		View the exam in full screen.
	690	Rotate the exam 90th hour.

500	Rotate the exam 9	0° counterclockwise.
0	Hide/show notes.	
	View comparison	between original and edited exam.
#	View grid lines.	
0	Capture exam area	a and save it to disk.
Acquisition area status.		
01	is (1) is	The software is waiting for the intraoral sensor to connect to the USB port.
01	foorein S (1) +	The software is awaiting the capture of the examination by the intraoral sensor.
PROCESSA	NDO	The software has acquired the intraoral sensor exam and is processing the exam before showing it to the user.



4.7. Capturing templates

DC

Click the

button to start acquiring exams.

Click the button **TEMPLATE** and select one of the existing options: FMX 18, FMX 14, FMX 10 and bitewing.

Connect the intraoral sensor to the COMPUTER's USB port.

Select the exposure parameters (time and kV) on the X-ray emitter and shoot to perform the image acquisition. The following interface should appear.

Item	Description
------	-------------

1	Template area: Select the acquisition sequence by clicking on the image boxes. The software will follow the automatically established sequence.								
		183776 07	1635,4 02	03	04		433	07	
		B37316464748	161514444546 09				24.25.36.36.35.34	x6.27.38.38.37.36]]	
		46.47.48 12	44546	14	15	16	××××	18.736	
2	Click the show/hide the large image button.								

4.8. Exam printing

Click the button to show the scan print preview.

The following interface should appear.





Options ✓ Practice Logo ✓ Patient Name ✓ Signature ✓ Patient Gender ✓ Practice Info ✓ Dentist Name	 Viewing options: Patient photo. Patient name. Patient gender. Name of the dentist. Right from the clinic. Name of the clinic. Clinic info.
Templates Models Single Image Magnification O Fit to Area • 1:1	 Select available models: Unique image. Pan + Peri. Mouth complete. Endo 10. Select magnification: Fit in the area. 1:1 Printing
Paper Setup Orientation C Size A4 Background C Size	 Select template orientation: Landscape. Portrait. Paper size: A4, A3, 8x10in, 10x12in, 10x14in, 11x14in, 12x14in, 14x17in, 24x24cm and 24x30cm. Template background: Dark. Clear
Printing	 Print type: Default: Printer printing installed on the operating system. DICOM: PRINTING ON DICOM printer registered in the settings.

4.9. Report

Click the button to show the report view of the report.

Click the Print, Export, Cloud, and Email buttons to send the report to the desired option.

The following interface should appear.

Intraoral Software		- 🗆 X
TS 00000 tullio souza Masculino. 0 años	s v0 Meses	🗱 🕸 🔨 Hola, D
	BNG 은 한 찬 정 턴 자/	SALVAR PACIENTE Opciones
		Foto del paciente di Irma Paciente Genero di Clínica Nombre del dentista di Odontograma

	Report preview area.
2	 Viewing options: Patient photo. Patient name. Patient gender. Name of the dentist. Right from the clinic. Signature. Clinic info. Odontogram.

4.10. Manage Users

Click the button and select the Manage Users option. The following interface should appear.



Item	Description	
1	List of users.	
2	Operations to create, edit, delete, or cancel the user's change. Note: The master user cannot be deleted.	
3	User details: Login. Email. Password. Confirm password. 	
4	User permission group: • Administrator. • Advanced. • Basic. • Staff.	

5	 Available permissions: Manage patients. Manage users. Manage dentists. Manage exams. Export exams. Create annotations. Create reports. Change settings.
6	Save changes.

4.11. Manage Dentists

Click the button and select the Manage Dentists option. The following interface should appear.

The following interface should appear.



Item	Description
	List of dentists.
2	Operations to create, edit, delete, or cancel the dentist's change.
3	 Dentist details: Title. Name. Surname. Email. Specialty: Dentist, endodontist, periodontist, implantodontist, stomatologist, oral pathologist, radiologist.
4	Save changes.

4.12. Database backup and restore

Click the button and select the Backup option.

The software should start the database backup process automatically and save the resulting file to the chosen directory in the settings.



Click the button and select the Database Restore option.

The software should prompt the user to choose the backup file and start the database restore process automatically.

After the end, the software should show the following message:



4.13. Image calibration

Click the button and select the Calibration option.

The software should ask if the user wants to proceed with calibration and redirect to the acquisition interface.

Remove all objects between the sensor and the X-ray emitter and perform three acquisitions with exposure time of 100ms or 250ms at 5cm distance.

After calibration has ended, the software must be restarted.



4.14. Software information

Click the button and select the About option. The software must show the name and version information of the software.





Click the button to open the Settings window.

General	English	
Export	Português	
E-mail	Español Francais	
Customize	Deutsch	
Cloud Server	Italiano	
Practice	— тх Русский	
DICOM Print		
DICOM Server		
Memo		
Database		

Item	Description		
1	Settings tabs: Click the desired tab to configure the software.		
2	Configuration area of the options.		
	Language and Region	Select from: English, Portuguese, Spanish, French, German, Italian, Chinese and Russian.	

		1
		Language English Português Español Français Deutsch Italiano ФХ Русский
	General	Select the numbering system: FDI, Universal and Palmer. Tooth Numbering System FDI Universal Palmer
	Export	Select the default export format: Bitmap, Dicom, Jpeg, Png and Tiff.
		Select the default expert directory by cheking the

Email	Default Exportation Format BITMAP DicoM JPEG PNG TIFF Default Exportation Directory C\Program Files (x86)\WOSON MEDICAL\Woson Intraoral Ap Enter the Outlook Email account and the default message. Email Account (Outlook) E-a Default Message
Customization	Configure the visibility of image editing tools: Odontogram, image processing and measurement.

	Toolbar
	Odontogram
	Image Processing
	Measurement
Cloud Server	Select the Google Drive credentials file.
Clinic	Edit clinic information: name, address, phone number, email and website. Configuración Idioma y región Información clínica Idioma y región Información clínica General Nombre de la clínica Exportar Dirección completa Personalización Teléfono Clínica Correo electrónico Impresión DICOM Servidor DICOM Base de datos Sitio

DICOM Printing	 Options for creating, editing, deceiting, and testing connections to DICOM printers. Network configuration: AE Title, IP and Port. Media: Blue Film, Clear Film or Paper. Magnification: Bilinear, Replicate, or Cubic. Priority: Low, Med or High. Destination: Magazine or Preprocessor. Cut: Yes or No. Empty part fill: dark or light. 		
	New Edit Delete Test		
	Network Settings		
	AE Title IP Port		
	Printer Settings		
	Medium Blue Film Magnification Bilinear		
	Priority Low		
	Trim Yes Empty Black Save		
DICOM Server	 Options for creating, editing, deceding, and testing connection to DICOM servers. Network configuration: AE Title, IP and Port. DICOM Servers 		
	New Edit Delete Test		
	Network Settings		
	Save		
Memo	Setting up the text presets of the Memo tool.		

		Memo		
		Preset 1	Caries	
		Preset 2	Bone Loss	
		Preset 3	Absent	
		Preset 4	Crown	
		Preset 5	Restoration	
		Preset 6	Retained	
		Preset 7	Filling	
	Database	Options for confi Address. Door. Backup f Date and Rememb Database Address	guring the database. Folder. time of last backup. er to copy the backup daily. 127.0.0.1	
		Port	5432	Search Servei
		Backup		
		Backup Folder	C:\Program Files (x86)\WOSON MEDK	
		Last Backup = 01/0	08/2022 15:39:19	
		☑ Remember me t	o make a backup copy	
3	Option to confirm or	cancel the configu	ration.	
4	Apply the changes.			

5. Maintenance

5.1 Cleaning and disinfection

Accessories that require cleaning and disinfection after each use are the Sensor and the holder.



Only the use of 70% alcohol is indicated for disinfection.

Do not use other disinfectants and do not do so with the sensor connected to a desktop or laptop workstation.

Equipment that cannot be sterilized in a steam autoclave or any other sterilizer.

Do not use hard brushes or scrapers of any kind to clean or strong acids or alkaloides.

5.2 Conditions of transport, storage and operation

Ambient temperature: 5°C to 40°C

Relative humidity: <80%

Atmospheric pressure: 70kPa to 106kPa

5.3 Troubleshooting

If you have problems with the operation of the software, check the following:

Symptoms	Diagnosis and Solution

The sensor does not connect to the	The software does not recognize the sensor.	
software	• Make sure the USB cable is properly connected to	
	your computer.	
	• Unplug and reconnect the sensor to the USB port.	
	• Make sure the intraoral sensor drivers are installed.	
The sensor is not calibrated	The software did not find the sensor calibration files.	
	• Follow the steps in section 4.13	
Sensor status is "Connecting"	The software cannot connect to the sensor.	
	• Make sure the USB cable is properly connected to	
	your computer.	
	• Unplug and reconnect the sensor to the USB port.	
	• Check that the intraoral sensor drivers are installed.	
The image does not appear after X-ray	The software did not acquire the sensor image.	
exposure	• Make sure the USB cable is properly connected to	
	your computer.	
	• Check the operation of the X-ray transmitter.	
	• Check the X-ray exposure time.	
	• Make sure that the active area of the sensor is	
	oriented towards the X-ray emitter and that they are	
	properly aligned.	
	• Recalibrate the sensor by section 4.13.	
The examination appears incomplete	Loss of communication with the sensor during exam	
after the acquisition	transfer.	
	• Make sure the USB cable is properly connected to	
	your computer.	
	• Unplug and reconnect the sensor to the USB port.	
Very clear acquired examination	• Insufficient exposure time.	
	• The voltage of the generator is insufficient.	
	• Adjustments to your monitor. (Brightness and	
	contrast).	
	• Check to see if there is a filter preset being applied.	
	• Recalibrate the sensor by section 4.13.	
Examination acquired too dark	• Exposure time too high.	
	• Generator voltage's high.	
	• Adjustments to your monitor. (Brightness and	
	contrast).	
	• Check to see if there is a filter preset being applied.	
Existence of rows and columns in the	It is necessary to recalibrate the image.	
	,	

When you open the software, the	The software is not activated.	
activation screen appears	• Follow the instructions in section 3.2	
The software is not enabled for the	• Follow the instructions in section 3.2	
intraoral sensor serial number		
When activating the software, activation	Sensor not registered.	
does not recognize the sensor serial	Contact technical support.	
number		
User and password are invalid	Reset the user's password.	
The software does not find the database	The software does not connect to the database.	
	• Add the software to the antivirus and firewall	
	exception list.	
	Contact technical support.	
Error sending scan to DICOM printer	The software does not connect with the printer.	
	• Add the Printer TCP port to the antivirus and	
	firewall exception list.	
	• Check the connection to the printer.	
	• Check the printer configuration in the software	
	according to section 3.15.	
Error sending scan to DICOM server	The software does not connect to the server.	
	• Add the TCP port from the server to the antivirus	
	and firewall exception list.	
	• Check the connection to the server.	
	• Check the server configuration in the software	
	according to section 3.15.	

5.4 Recommended exposure time

The exposure time selected for each X-ray shot depends directly on the bone density, age and gender of each patient. In addition, it can be directly influenced by the issuing source and should be adjusted for better image acquisition.

In pediatric patients, exposure time should be adjusted according to the recommendation of their age.

Served	Exposure time	
Incisors	0.1-0.2	
Canines	0.1-0.2	
Premolars	0,15-0,25	

Molars	0,15-0,25

Recommended table for an adult patient using a 60kV/2mA emitter beam

NOTE:

Adjustments of $\pm 25\%$ of the recommended table are recommended for clinical cases of edentulous patients, patients up to 21 years old or x-ray sources with different parameters of 60kV/2mA to obtain a clear picture or according to the expectations of each user.

6. Technical data

The images depicted in this manual are for technical reference only and the manufacturer reserves the right to make changes without notice.

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MODELS	Z-sensor	Z-sensor Max
Packing size	30,0x11,0x3,2 cm	30,0x11,0x3,2 cm
sensor size	25 0x38,0x4,5mm	32,0x54,0x4,5mm
Active area	20x30mm ²	26x36mm ²
pixel matrix	(1,5M) 1000x1500	(2,34M) 1300x1800
Data interface	USB Direct, USB 2.0/3.0	USB Direct, USB 2.0/3.0
Sensor technology	APS CMOS	APS CMOS
centelleador	CsI:TL	CsI:TL
Connector cable size	3m	3m
pixel size	20 μm	20 μm
Resolution (theoretical)	25lp/mm	25lp/mm
grayscale	16 bits	16 bits
Exposure mode	Smart DEA	Smart DEA
Protection index	IP68 (disinfection)	IP68 (disinfection)
Protocol of dos	Yes	Yes
Energy range (X-rays)	55-100kV	55-100kV
Electrical safety class	Class II	Class II

6.1 General

Recommended separation distances between portable or mobile RF communication device and detector: Portable RF communications equipment, including antennas, may affect medical electrical equipment. A wear distance of at least 30 cm (12 inches) from any part of the sensor, including cables specified by the manufacturer, shall be considered."

Cable supplied for EMC

Longitude	armor	The amount	Cable classification
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2,8 m armored	1 unit	DC Power
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6.2 Throw away

At the end of the life of this equipment, it should be disposed of in an appropriate place, avoiding environmental impact, contamination, or improper use

ADD: Room 15, Floor 8, Building 7, No.289Xisanhuan Road, High-tech Zone,Zhengzhou, HenanE-mail: info@wukongdent.comWeb: wukongdent.com

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